



# CASTELLINI®

## Quality policy

Document number: **A5.01.05 - ENG**

Date: **02.02.23**

## MACHINING and SOLUTION

Castellini Officine Meccaniche S.r.l.  
[info@castellini.it](mailto:info@castellini.it) | [castellini.it](http://castellini.it)  
T (+39) 030 7256211

Via privata Giuseppe Castellini, 2  
25046 Cazzago San Martino (BS) Italy  
P.IVA 00710190984 | C.F. 02952670178

Iscrizione al Registro Imprese di Brescia  
al n°02952670178 | R.E.A. n°307239  
Capitale Sociale Euro 617.000,00 i.v



The Management of Castellini Officine Meccaniche Srl (Castellini), in order to improve the quality of its products and the competitiveness of its organization, recognizes as priorities the following objectives:

- Full customers' satisfaction;
- Satisfaction of needs and requirements of the Quality Management System relevant parties;
- Continuous research for improvement opportunities and attention to the management of factors that could hinder the achievement of the objectives;

To achieve these objectives, the Company Management has decided to maintain and improve a Quality Management System that complies with the requirements of the UNI EN ISO 9001 standard.

The Management of Castellini therefore undertakes:

- the continuous improvement of all its activities;
- the compliance with the applicable legal requirements and other requirements that the company subscribes to;
- to provide the framework for the periodically establishing and reviewing of the company's objectives, goals and programs;
- to identify and make company staff aware of the customer's requirements, being them requested, not expressed and/or binding, as well as other requirements identified internally and aimed to support the customer with a valid reasons to choose Castellini as a reliable partner. This, so that all personnel are aware of the relevance and importance of their single activities in obtaining the quality required or the quality that the company intends to provide;
- to identify and make available the necessary resources to achieve the identified goals and objectives;
- to monitor the internal and external context, so that risks can be managed and opportunities seized and to determine the relevant company improvement objectives;

- to be attentive to the technological innovation of equipment and facilities in the workshop and in the offices, so that what the products meets the requirements specified above;
- the continuous improvement of the professional level of internal staff;
- to pay attention to the continuous improvement of the internal organizational aspects to ensure an efficient connection with customers and suppliers;
- to internally communicate this Policy, in order to make all employees and collaborators aware of their obligations and objectives in terms of quality, periodically reviewing it so that it is always suitable and adequate for the purposes of the organization and understood by all.

To achieve the aforementioned objectives, the General Management has decided to implement a management system compliant with the UNI EN ISO 9001:2015 standard, considering the participation of the personnel in the points described in this Policy to be of strategic importance, and undertakes to give the utmost diffusion so that they can be received and applied.

Cazzago San Martino, 02.02.2023

Fiorenzo Castellini

  
CEO